

ONESOURCE Trust Tax Known Issues

Closed

Item Number	Status	Date Added	Category	Issue	Interim Solution/Workaround	Resolution Date	Release
417	Closed	7/16/2025	990	Investment income and program service revenue is not being picked up and reported on 990 returns. Does not impact 990-PF or 990-T returns.	None	7/18/2025	25.03.00.04
416	Closed	6/23/2025	Options	Method of distributing depreciation and method of distributing depletion options contained an invalid selection of totally distribute to beneficiaries if there are beneficiary distributions but no income dist deduction.	If invalid option is selected, the program used the default option Allocate between trust/estate and benes. Users should reset these options after the 25.03 release if they selected the invalid options as the system will display 4 after the release.	6/26/25	25.03
415	Closed	5/19/2025	5498 Print	The instruction page is not updated with the correct tax year on the box by box instructions	None	5/21/2025	25.02.00.05
414	Closed	3/4/2025	UI	Unable to open Rent and Royalty detail page when there is a large number of underlying transactions associated with the activity.	None	3/12/2025	25.01.00.06
413	Closed	3/4/2025	1099	Recipient records with invalid TINs (not EIN or SSN format) are not generating a severe diagnostic in the 1099 Detail by Recipient registers.	None. Any IRIS files created that include these recipient records will generate a validation error. The record can be excluded from filing or corrected before recreating the IRIS file	4/24/2025	25.02
412	Closed	2/28/2025	5498	Currently no ability to check multiple selections on box 7	None	4/24/2025	25.02

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411	Closed	2/20/2025	1099 Print	Detail for Territorial Exempt Interest Dividends (not subject to AMT) references 1099-DIV box number 11 rather than 12 and detail for Territorial Exempt Interest Dividends (subject to AMT) references 1099-DIV box numbers 11 and 12 not 12 and 13.	None	4/24/2025	25.02
410	Closed	2/14/2025	Processing	Accounts with input on the State Tax Reported on 1099 page within the State area will get error 4365 when processing any tax return request after the first compute.	Remove State Tax Reported on 1099 input	2/21/2025	25.01.00.01
409	Closed	2/5/2025	UI	Copy To records associated with Paid-To recipients are not visible in UI and cannot be modified.	Request a data fix from CSE if changes to any of these records is needed prior to April 24	04/24/2025	25.02
408	Closed	2/5/2025	UI	The Credits detail pages accessed from the Other Sch E credits line do not have Save and Close options to return to the main page of the activity.	Use the Save and Close buttons in the banner above all collapsible sections for the activity.	04/24/2025	25.02
407	Closed	2/5/2025	Print Alignment	The Description and CUSIP associated with Territorial Interest are overstriking each other on the Dividends and Interest Detail page of 1099 DIOB recipient packages.	None	02/12/2025	25.00.00.13
406	Closed	2/3/2025	Fi-Tek	Free Delivery flag not set accurately on sales loaded in January 2025	Flag can be corrected at the sale level or contact your CSE for assistance with a data fix.	Fi-Tek has corrected the issue; it is isolated to data files loaded between 1/1/25-1/29/25.	N/A

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405	Closed	1/28/2025	Print Alignment	Print alignment is off for Royalty property details on the 1099 tax information statement and details pages.	None	4/24/2025	25.02
404	Closed	1/28/2025	Registers	Parsed name fields for bene, paid-to, and paid-by records have a lock flag to prevent updates that is not visible in registers.	None	1/31/2025	25.00.00.10
403	Closed	1/27/2025	1098 IRIS Filing	Address of property when different from borrower address is not populated on IRIS XML	Wait until 1/31 to create & submit 1098 Files to IRS. Additionally, files are returned from IRS as Accepted with Errors which means no subsequent action is required	1/31/2025	25.00.00.10
402	Closed	1/24/2025	WSC Plus	Ability to delete sales from grid page of any WSC Plus asset type is not working.	1. Click on the Sales "Settlement Date" link to open Sales Detail. 2. Delete the Tax Lot record(s) and Save. 3. Click the Back button to return summary. 5. Re-prepare asset. Sales are flagged as deleted and can be restored despite the warning message.	2/19/2025	25.01
401	Closed	1/17/2025	1099-R Print	The footnote statement at the bottom of Copy C and Copy 2 reflects the same IRS instructions as Copy B.	None	1/22/2025	25.00.00.07
400	Closed	1/16/2025	Registers	The "1099-Q Corr No" column in the 1099-Q Detail by Recipient register is not populating.	None	2/19/2025	25.01

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399	Closed	1/16/2025	Quarterly Advice Letter	When 1099% total is 0 and there are multiple recipients in the account the print file for the Qrtly Advice Letter will fail to open/download.	Add 1099% to get the 1099% total to equal 1.000. Program will be updated to fail the processing request if total 1099% does not total 1.000	1/22/2025	25.00.00.07
398	Closed	1/13/2025	Related Account Processing	Related account associations (main/sub and holds assets of other acct) initially setup in ty 2023 after ty 2024 records existed are not reflected in ty 2024.	The issue was corrected at approx 4:00PM CT 1/14/25.	1/14/2025	N/A
397	Closed	1/9/2025	Registers	Updating an individual state status from custom registers created from "Account Status (Federal)" and "Print Files (Tax Return) and Status" base registers incorrectly updates the "State to which status applies" field for all state records for the account.	Update from the account binder; the account binder reflects accurate information for records the register is displaying incorrectly.	2/20/2025	25.01
396	Closed	11/19/2024	UI - Sales	Changes to existing tax lots made from the account binder are not saved. Audit fields (who and when updated) are saved.	Make tax lot changes from a register. Use the audit fields to identify any tax lots modified since 11/14 but whose changes were not actually saved. Use the register to make the changes and save.	12/27/2024	25.00
395	Closed	8/20/2024	OSMI	The CA OSMI files for tax years 2021-2023 were improperly formatted due misinformation from the state. CA OSMI files will for these tax years will need to be recreated and sent to the state when the program is updated.	None; CA will not assess penalties on these refilings.	9/4/2024	24.04.00.02

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394	Closed	7/15/2024	UI	New and modifications to existing Preparer Notes with line breaks (carriage returns) are saved with rather than starting a new line	Do not enter line breaks	8/22/2024	24.04
393	Closed	6/18/2024	UI	Several Wisconsin schedule references are displaying values of 1 or 0 rather than Yes or No in the Computation Summary register.	None	6/19/2024	24.03